

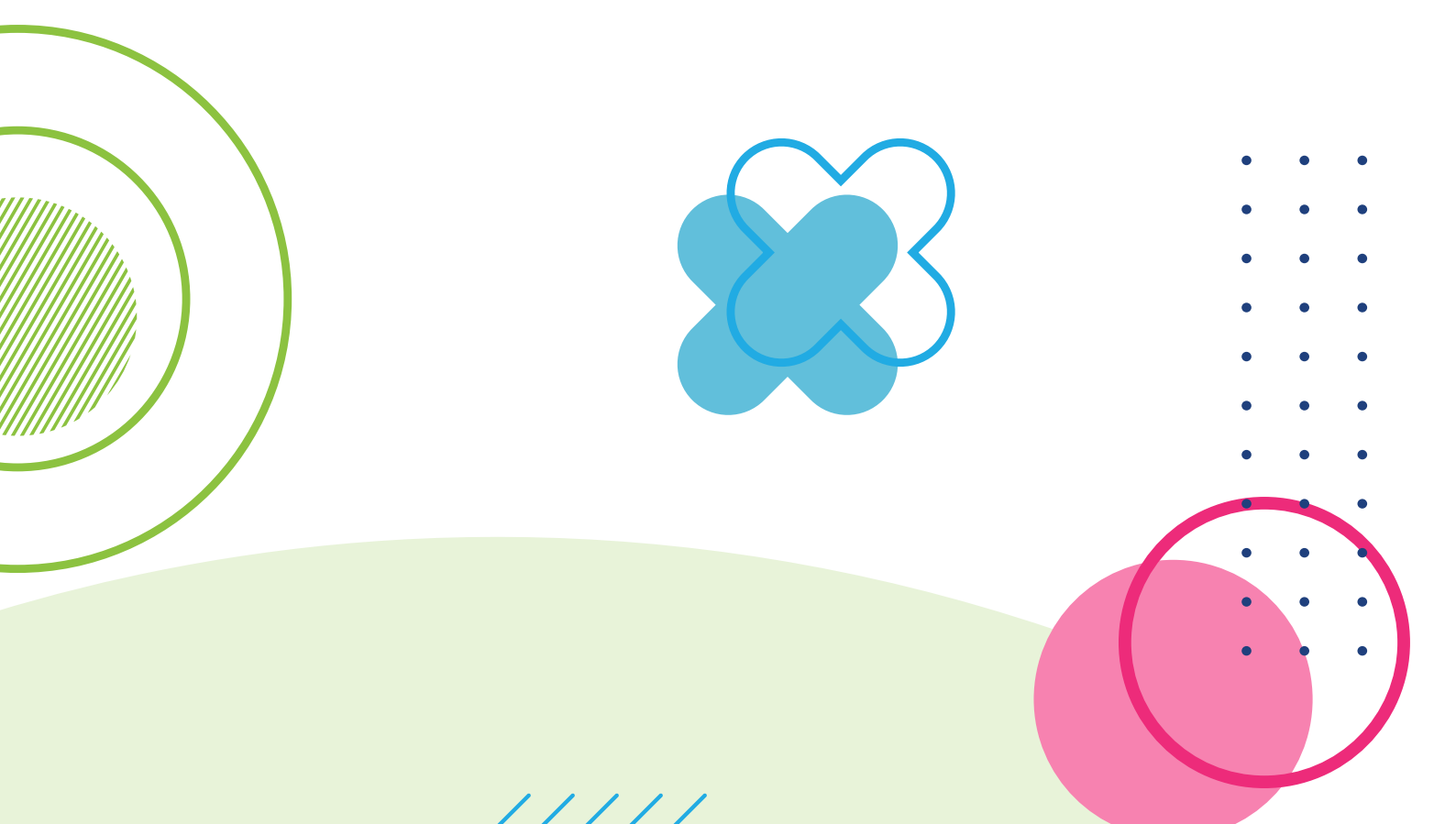
ANNUAL REPORT 2023-2024





TABLE OF CONTENTS

| | |
|--|---------|
| CHAIRPERSON'S REPORT | 03 |
| DIRECTOR'S REPORT | 04 |
| CHILDLINE WESTERN CAPE ANNUAL REPORT 2023 - 2024 | 05 - 13 |
| SUCCESS STORIES | 14 - 16 |
| STAFF REFLECTIONS | 17 - 18 |
| CHILDLINE WESTERN CAPE DONOR LIST | 19 |
| CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024 | 20 - 36 |



Chairperson's report Childline Western Cape April 2023-March 2024

One of the rights of children outlined in the South African Bill of Rights, is the 'right to be protected from maltreatment, abuse or degradation'. Yet, far too many children in the Western Cape are vulnerable to many forms of violence, abuse and neglect, which may have a lifetime impact on their growth, development and future potential. Children who have been sexually abused may experience various short- and long-term psychological effects and behavioural problems, affecting their overall physical and mental health [1]. Healing from such trauma can be a prolonged process requiring significant therapeutic support.

The most recent Crime against Children report (for the period 2019/20) noted that "the Western Cape recorded the highest percentage of children who were victims of attempted common robbery (55.2%), common assault (32.9%), assault with GBH (20.6%), attempted murder (38.4%), murder (23.8%) and sexual assault (24.6%)"[2].

In the field of child protection, Childline Western Cape – in partnership with other organisations – aims to change the lives of children and their families, through prevention and early intervention programmes, a 24-hour Helpline, the Child Witness Project and therapeutic services. In the reporting year, Childline Western Cape has continued to offer a variety of services to the communities of the greater Cape Town, working in partnership with other organisations in a number of projects. The opportunities for collaboration only serve to strengthen the outreach potential of the organisation.

The support of our donors and sponsors makes the work done by the Childline Western Cape team possible. Your interest and support is so valued. We look forward to continued relationships with our donors and sponsors.

Our Childline Western Cape social workers, support workers and the administration/finance team, led by the director and deputy director have achieved much in this year and so often go beyond what is expected of them. They have been supported by our board members, who have contributed in so many ways to the good governance of the organisation.

Thank you to the Childline Western Cape team, donors, sponsors and board members for the part you have played in the services and activities reflected in the annual report. As we continue to provide services to children, may we remember the words of Nelson Mandela, "Let us reach out to the children. Let us do whatever we can to support their fight to rise above their pain and suffering."

References:

1. Choi SS, Yang SB, Lim MH, et al. Psychological aftereffects experienced by sexually abused children: Psychopathological characteristics revealed by the K-CBCL. *Medicine*. 2023;102(38)
2. Statistics South Africa (STATS SA). Child Series Volume II: Crime Against Children Report no. 92-02-02. Statistics South Africa (STATS SA); 2024

DIRECTOR'S REPORT

AGM REPORT 1 APRIL 2023 – 31 MARCH 2024



As each year passes and we spend time reflecting on our organization's achievements, as well as challenges faced, I am reminded of how critical the need is in our implementation sphere, for the basket of services offered by Childline Western Cape.

The rate of reported cases of crimes against children remains alarmingly high. This is indicative of the fact that addressing the needs of children, communities and society is difficult and requires government, civil society and corporates to work collaboratively. Trauma is complex. Addressing the impact of trauma is challenging, particularly when faced with limited resources and issues of safety, of both service providers and beneficiaries alike.

We continue to render services, using South African child protection laws, policies and trauma-informed practices in our implementation strategies with regard to services.

Despite these challenges, the Childline Western Cape team, worked exceptionally hard to achieve the anticipated goals and outcomes for the year. They also ensured that a quality service was offered to those who accessed it and many times went above and beyond what was required of them. Networking with other like-minded NPOs as well as with Government, created opportunities for the organization to participate in and reach those children and families most in need.

As a designated Child Protection Organization, we are mindful that the nature of the non-statutory work that we do, requires a significant level of skill and commitment from our clinical and support team. We have therefore worked towards strengthening support structures for staff, incorporating training and staff wellness. This has helped both strengthen and unite the team.

In order to be able to achieve all that we have for the reporting period, it has been imperative to have the correct structures and relationships in place. I am therefore deeply grateful for the role that our Volunteer Board members play in the oversight of the organization. I am also thankful for our donors and sponsors, many with whom we have a long-standing relationship, who contribute toward services reaching beneficiaries, staff development and the sustainability of the organization. Finally, as an organization, Childline Western Cape would not be able to achieve what it has set out to do, without the staff in our employ – clinical, administrative and support staff. Each and every person contributes to the betterment of the lives of the children, families and communities that we serve.

May we continue to work earnestly toward decreasing the rate of abuse against children and improving their lived experiences.

Executive Director
Ricki Fransman

CHILDLINE WESTERN CAPE ANNUAL REPORT

1 APRIL 2023 – 31 MARCH 2024

INTRODUCTION

As a non-statutory designated Child Protection Organization (DCPO), we continue to render Prevention and Early Intervention services. We have a specific focus on sexual violence, trauma and bereavement, to vulnerable children and their families, who reside in the Provincial region of the Western Cape, South Africa. We strive to provide these services in a child-friendly and age-appropriate, yet professional manner.

Through our services, we aim to have the impact of creating a culture that respects and upholds the rights of children in the communities (and beyond) that we serve. We are guided by legislation and the Constitution of our country, that collectively speaks to the importance and value of children in our society and it is our duty as adults, both professional and non-professional, to uphold the law and protect all children. To achieve this, we offer services of both a high standard, as well as being impactful in the lives of children and their families.

We continue to see a significant number of cases being referred to our organization of children who have been victims of gender-based violence. Our clinical team therefore provides the necessary individual or group intervention support for these children who have been referred to us.

Our networking and partnership with other government organizations and NPOs has been of benefit to both the organization and the beneficiaries. These partnerships and engagements have allowed for a more co-ordinated approach and implementation of services.

OVERVIEW OF PROGRAMMES:

Helpline

The **Childline toll-free counselling Helpline, 116**, is manned 24 hours a day, seven days a week by dedicated counsellors, social workers and social auxiliary workers, who provide children and adults with the support needed when seeking help with a problem, or to report (suspected) child abuse. Reported child abuse cases are referred to relevant statutory organisations for investigation and intervention, as per the Children's Act (2005).

We received a total of 19 350 calls for the reporting period, representing an increase of 22.3% from last year, of which 2834 calls were responsive calls, being test calls, want to talk calls and cases.

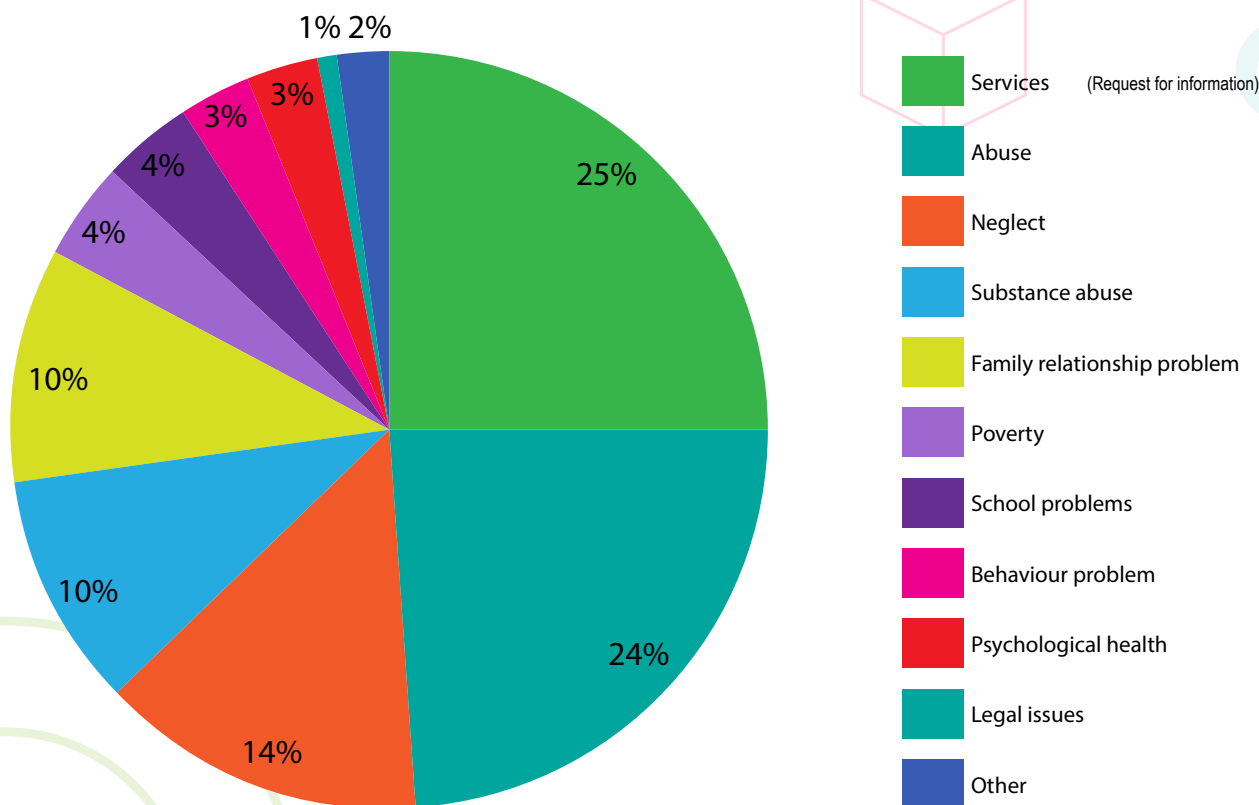
REFERRALS FROM
OUR HELPLINE

249

REFERRALS FROM
SERVICES

72

The top ten categories were made up as follows:



Online Counselling

The Online Counselling service is co-ordinated by our Childline National Office, and Childline Western Cape serves as one of the provinces that provides staff capacity to maintaining the sustainability of the service. The service runs from 10:00 – 13:00 and 14:00 – 18:00 from Monday to Friday. The online counselling service can be accessed through our website, Facebook and Instagram pages.

20 CHILDREN
(mostly adolescents)
&
25 ADULTS
received online counselling
from Childline WC



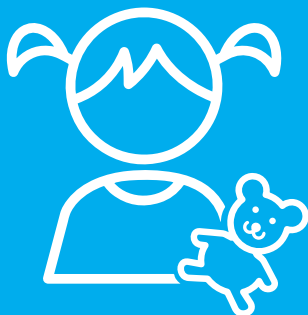
Therapeutic face-to-face counselling

Therapeutic Counselling is offered to children from 3 – 17 years old, who have been raped, sexually assaulted, experienced gender-based violence, a bereavement or any other kind of trauma in their lives. In addition, we offer this service to children whose cases are going through the criminal justice system and need court reparation and court support for this challenging and often long process.

The therapeutic counselling process plays an important role in allowing the child a safe space to process their trauma, the impact thereof and develop healthy coping mechanisms for themselves going forward. Therapy is one of the mechanisms that we hope assists the child to integrate back into their lives and lived experiences in a healthy and productive way, in order for them to live a fulfilled life, despite the trauma that they have experienced.

As this is a specialised service, our team of Social Workers are consistently trained and supervised in working with children who have experienced these kinds of traumas. On average, we work by providing 5 to 8 weekly individual sessions for the child, in a child-friendly, safe space. There are various methods of practice and intervention that we use and these are always from a trauma-informed perspective.

In addition to the therapy provided to children, our clinical team also provide support to parents and caregivers of our child clients. This is an important aspect of the child's healing process, as well as that of the caregiver. The aim of this support is to equip the caregiver to understand the child and their responses to the trauma as well as to acknowledge and deal with their feelings that may be present as a result of their child's abuse. Through the support provided to caregivers, they are also better equipped to support their child.



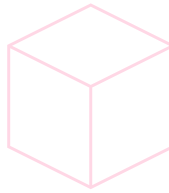
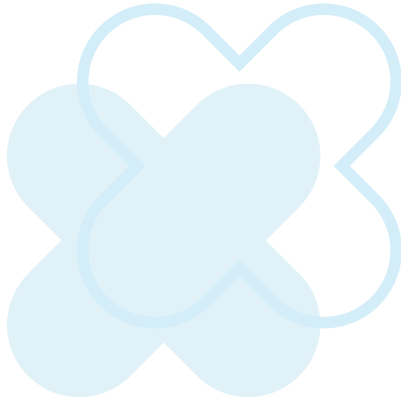
319 CHILDREN

were provided with a process
of therapeutic counselling and
support



GROUP WORK

Groupwork is provided in a 'closed group', where group members are selected to participate in the process. Often participants who join our psycho-educational groups benefit more from this form of intervention than that of individual therapy, as they are able to engage with peers who have similar experiences to them. Each of our groupwork processes are unique and tailor-made to the needs of the identified members.



**330
CHILDREN**
PARTICIPATED IN GROUP
WORK PROCESSES



GENDER-BASED VIOLENCE (GBV) WORKSHOPS

Gender-based violence (GBV) workshops with adolescents over two sessions. This programme has become a valuable and much needed resource at High schools, where we have found that adolescents are keen to discuss the issues around GBV. It is an opportunity for them to explore, learn and grow. Topics covered included: Definition of GBV; Clarifying gender roles; Power in relationships; Understanding sexual identity.

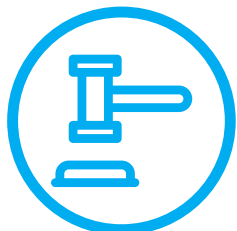


167 ADOLESCENTS
PARTICIPATED IN GBV DISCUSSION
WORKSHOPS

CHILD WITNESS PROJECT (CWP)

The Child Witness Project (CWP) is based at five Sexual Offences Courts in the Western Cape, namely Atlantis, Cape Town, Khayelitsha, Paarl and Wynberg. Through this project, we provide a child-friendly, caring and supportive atmosphere for child witnesses when they visit the court to consult with the prosecutor and then again when they are due to testify at the trial. Our clients in this project are provided with a space to wait away from the alleged perpetrator(s), are given a light meal, a toy and a place to sleep and rest, as the waiting times at court can sometimes be very long. In addition to our team of Court Support Workers, we have two Social Workers dedicated to this project, who provide the necessary therapeutic counselling and support to the children and their caregivers, when necessary. Accessing the services of the Child Witness Project has allowed children who need to testify, as well as their caregivers, to address their fears and anxiety around the process and understand their rights and responsibilities. Many children therefore develop a confidence within themselves, as well as emotional strength to see the process through.





2843

NUMBER OF CHILDREN WHO
RECEIVED COURT SUPPORT
THROUGH THE CWP.



2771

NUMBER OF CHILDREN WHO
WERE PROVIDED WITH A MEAL



1770

NUMBER OF CHILDREN WHO
RECEIVED DEBRIEFING AND
TRAUMA SUPPORT



457

NUMBER OF CHILDREN WHO
WERE FOLLOWED UP BY
TELEPHONE



208

NUMBER OF CHILD VICTIMS WHO
RECEIVED COUNSELLING



201

NUMBER OF CAREGIVERS WHO
RECEIVED DEBRIEFING

SAFETY QUESTIONNAIRES

Safety Questionnaires are conducted at schools with our Prevention and Early Intervention programmes. These questionnaires allow us to identify children who may be experiencing some kind of abuse and are therefore in need of care and support. We ensure that the necessary type of intervention is provided either through our services or that of a statutory organization, depending on the need of the child.

**1277 CHILDREN
WERE ASSESSED FOR SAFETY**



PREVENTION AND EARLY INTERVENTION

Prevention and Early Intervention (PEI) talks, workshops and training for children and adults are implemented at schools, libraries and numerous other organizations. Our PEI programmes are both interactive and engaging, as well as age appropriate, in order to have the greatest impact on those who participate. Participants are also able to reflect and engage on their own experiences. Each workshop has a critical learning component that is relevant and empowering to children and adults.

- o Signs and symptoms of child abuse, dealing with disclosures and reporting procedures
- o Child abuse: types of abuse, body safety, inappropriate sexualised behaviour and who do you tell
- o Children's rights and responsibilities
- o Parenting skills: understanding your child's feelings and behaviour, stages of development, place in the family, building your child's self-esteem, positive discipline versus punishment, among other topics
- o Positive discipline in the school context
- o Bullying: types of bullying, dealing with bullying, understanding the bully and stories about well-known people who survived bullying
- o Teenage sexuality: stages of adolescent development from puberty to adulthood, the challenges, teenage relationships, discovering romantic love, decisions around sex, consequences of sex, sexual harassment
- o Online safety - Understanding social media and how to stay safe
- o Life skills: self-awareness and self-esteem, identity and peer pressure, relationships and high-risk behaviour, prejudice and discrimination, spirituality
- o Ad hoc requests relating to children's issues



9741

Children participated
in various PEI
workshops



837

Community Members
were reached for
workshops related to
children



515

Parents participated in
Parenting workshops

SHORT-TERM SPECIAL PROJECTS

Girl Power Project

In July 2023 we applied to the Nelson Mandela Children's Fund and were pleased to be awarded funding towards the Girl Power (against violence) Project to be implemented in Delft from January to November 2024.

The project emphasizes the need for strengthened legislative and policy frameworks aligned with children's needs, and calls for coordinated efforts among government entities to ensure effective implementation. Stakeholders, including NGOs, should understand their roles and work collaboratively for better service delivery.

Acknowledging the challenges in achieving comprehensive solutions, the project focuses on collaborating with government departments and NGOs to support children, youth and families. The approach involves intensive work in four schools in Delft, concentrating efforts on learners, school staff, and caregivers. Each school aims to develop a zero-tolerance policy for violence, supported by sustainable procedures. Skilled facilitation enables discussions, reflections and support, fostering personal development, courage and hope for both direct and indirect beneficiaries.

By the end of this reporting period we were engaging with the Western Cape Education Department to negotiate entry into relevant schools. We had set up meetings with the Department of Social Development to revive the Child Protection Forum in Delft, and we had met with four other NGOs in the Western Cape who were also embarking on the same project, to see how we could work together in order to strengthen our outputs.



Administration Department

Another year done and dusted as we reflect on our successes, areas to work on and improve, as well as where anticipated goals were not achieved.

As the organization reached more children and parents this year through its' Prevention and Early intervention services, there was an indirect correlation of activities in the Administration department. It was pleasing to see how the Administrators managed their day-to-day duties ensuring that they provide optimal support to their colleagues.

For most of the year, we were plagued by increased load shedding schedules that had an adverse effect on service delivery. With the generous funding and donations received, we installed Solar inverters at our Wynberg Centre/Head Office, to ensure that critical services remained operational.

In addition, we were able to install a more sophisticated and technologically advanced VoIP telecom system, that has streamlined the operations for the Helpline 116 Toll-free number.

The above would not have been possible without the compassion and generosity of our funders, donors, sponsors and suppliers, for whom we are truly appreciative.

Our dream for one day is to renovate the properties that we own in Wynberg to make it more conducive to the organization, by improving the overall infrastructure and in doing so, we can provide the best possible service to our communities. The organization is looking to expand its horizons geographically and with the support of our donors and funders, we trust that our vision will come to fruition.

We would not have been able to celebrate our successes without the co-operation and hard work of our dedicated Board, Management Team, Social workers, Administrators, Consultants and Support staff.

In conclusion, the real heroes are the little children who, despite going through unbearable pain and suffering, have the courage and resilience to work through their experiences and overcome their challenges, which no child should ever have to endure.

Deenah Kalan – Admin Manager

Success stories of clients who have been assisted through our basket of services




• A 15-year-old boy child contacted the tollfree Helpline, as he wanted someone to talk to about his interests, hobbies and future plans. He mentioned that he lacked supportive individuals in his life, who could offer encouragement. At the end of the call, he expressed gratitude for the counsellor's time and for providing a space where he felt genuinely acknowledged. He conveyed that, for the first time, he felt empowered to continue pursuing his goals and dreams. He also expressed being glad that Childline exists and mentioned that he was going to continue using the Helpline service when he needed a trusted person.

• A community member contacted the Helpline to report concern about a 6-month-old baby who was abandoned. While the caller was coming home late one night, they saw a male walking in the street with a baby. The male appeared distressed and the caller approached him and was advised that the child's mother had abandoned the child – she went to the shebeen and left the child unsupervised and alone. The caller took the child, for safety reasons and then contacted CLWC, the Childline Counsellor immediately contacted SAPS and the DSD After hours team, so that a home visit and risk assessment could be conducted. The officials immediately intervened and once intervention was provided, they advised the CLWC Counsellor that the child was removed and placed into safe care. Afterwards, the caller reached out to CLWC to express appreciation for the counsellor's attentive listening, prompt response, and ability to maintain calm during the situation.

• In November 2023 a 15 years old girl was referred to Paarl court (CWP) for trauma counselling due to alleged sexual assault. The client started to be inconsistent in attending the sessions in December 2023 and reached out in January 2024 explaining that she lost her phone and her number had changed. After that, the child was consistent in attending 3 more sessions. Initially she struggled with low self-esteem and felt guilty and ashamed of the assault. She was hesitant to talk and isolated herself at home. During the therapy sessions, the social worker focused on building her self-esteem and confidence and she disclosed also that she doesn't like looking at herself in the mirror. The social worker used different techniques and activities empowering the child to recognize her strengths and worth. By April 2024, the Client's self-esteem showed significant improvement. She became more confident and eventually testified courageously in court as she stated. After the counselling process was terminated, the Social Worker followed up on how she was doing. The child was proud of her strength and resilience. She felt empowered and shared that the perpetrator pleaded guilty and was happy that the perpetrator was able to admit his wrong. The perpetrator is waiting to be sentenced for statutory rape.

• During August 2023, my team and I had the opportunity to collaborate with a Motor Cycle Chapter, to deliver care packages to girls in grades 6-9, that included sanitary pads, toothbrushes and face clothes in two schools in Klawer and Van Rhyns Dorp. Childline Western Cape was asked to deliver a talk to the girls on how to keep their bodies clean during the menstruation cycle, as well as to discuss the feelings that the young girls may have as their bodies go through physical changes. The above-mentioned communities have been faced with many social challenges, for example, substance abuse, unemployment, gender-based violence and child abuse. The lack of resources presents as a challenge for the community and the school has been identified as a safe haven for the children. The schools in the community of Klawer and Van Rhyns Dorp were extremely grateful for the packages, as well as the information received by the Childline Western Cape, Tygerberg Team.





• A thirteen-year-old girl was referred to Childline Western Cape for bereavement counselling after the sudden death of her brother. The client was withdrawn. At the beginning of the counselling sessions, it transpired that she is feeling overwhelmed as well, by the huge expectations that her school has on her to excel academically, as her late brother did. In the sessions we focused on her as an individual, her strengths, what makes her unique, and managing the things she can and cannot control. We also looked at what she cherishes about her brother, and what she learned from his life. She started visiting her father's house more where she used to live with her brother, until the day of his death. On the brother's birthday, the client made a card for him and asked her mother to cook his favourite meal. She was empowered and encouraged so much that she was even stronger to go to court for the trial of the murder of her brother because of the impact of the counselling process and the skills that she had gained from it. The client further advised her friend who was being bullied at school to reach out to Childline for help.

• In July 2022, an 8-year-old boy was referred to Childline WC, for Sexual Abuse counselling. He and he's friends decided to go to the beach and spend the day there, however on the way home, the friends allegedly sexually assaulted him, one held him down while the other one penetrated him from behind. As a result of this, the child became extremely aggressive. He would hit walls and would physically fight whenever he was called names by children who were aware of the incident.

The child came to counselling and expressed his sadness and anger about what happened to him. However, he was open and participated fully throughout the process. During the counselling sessions we focused on anger management tools, the goals he has for himself and court preparation.

His caregiver played a significant role in always motivating him to do his best and reminding him that what happened was not his fault. As the sessions continued the caregiver reported that the child was doing much better and that there were less complaints from the school. Some time passed after the therapeutic process was terminated and the caregiver reached out to the Social Worker to let her know that the boy is flourishing, he was doing well academically and even joined a dance group at school. She shared a video of a concert via the WhatsApp line for the Social worker to see.

• April 2023 a 11-year-old girl was referred to Childline WC for bereavement counselling. Her parents passed away shortly after each other and she was now in the care of her maternal grandparents.

As a result of the trauma of the loss, the child became very clingy and attached to the people she feels safe around, especially her grandmother. She was also very aware of death and people passing away.

During the sessions we focused on memories shared with her loved ones and things that we can and cannot control. The girl was referred, along with her two siblings and we would have a few group sessions, which helped her feel more comfortable and closer to her siblings.

The child was given tools to cope, for example, writing letters to the parents and asking her grandparents to visit her parents' grave often. At the end of the counselling process the caregiver reported the child appeared to be less anxious when she is not around and does things like her chores around the house more independently.

• I received a client that had been referred for sexual abuse counselling. At this time, she had allegedly been inappropriately touched by her grandfather and was later placed in her aunt's care after her father had passed away. The child did not have an easy time adjusting to the new living arrangement, as well as had not spoken much to any of her family. Her aunt was concerned as her grades were declining and she did not seem motivated anymore. The aunt was also worried that as much as she was able to provide, the child did not seem interested. At that time, the aunt also noted that their relationship, following the placement, had not gotten off to a great start and the child would barely confide in her. However, once the child had attended counselling, the aunt had mentioned that she could see the improvement in wanting to do better in school. The child sought assistance from the aunt to get a tutor, as well as later on leaned on her aunt for support. The child also found that their relationship began to grow and this made the adjustment easier. Nearing the end of the counselling process, the aunt thanked me, as she found that their relationship had grown during this process and the child had become more open in sharing her concerns with her.

• In February 2024, a 14-year-old boy came to our office for four sessions because he had no relationship with his biological father, who was living with another family. This lack of connection left the child feeling unloved thereby affecting his behaviour at home, school, and with peers. We began his therapeutic journey by exploring his feelings, providing a lot of validation to help him feel understood and seen. I reassured him that his experience was not uncommon and did not make him unlovable.

We addressed his anger and developed healthier ways for him to express it at home, school, and with his peers. Midway through the therapy, his biological mother expressed her gratitude, noting an improvement in his behaviour at home and that the school had not complained about him since he started therapy. Unfortunately, they had to move to another area and couldn't continue visiting our office. I emphasized the importance of ongoing support and encouraged his mother to seek counselling for him in their new location.



Staff Reflections

It is an honour to be part of the CLWC team who is dedicated to ensuring the safety and well-being of children, helping them avoid harm and paving the way for a better future. While working on the Helpline, I have encountered numerous distressing accounts of child mistreatment and abuse. It is deeply troubling to hear about the severe hardships that children have endured. Recording and listening to the details of such cases can be profoundly challenging and at times, the weight of these stories feels almost unbearable. Nevertheless, I have come to recognize the remarkable resilience of children and the critical importance of my role in providing care. My responsibility involves not only documenting these reports but also ensuring that the affected children are connected with the appropriate support and resources they need.

Children should be cherished and protected, and it has been my mission since joining the CLWC team to do everything I can in my role to ensure this. While serving children and families in need on the helpline may appear modest, it brings me great satisfaction to know that my role is meaningful. By being available, listening attentively, and providing support and encouragement, I contribute positively to their lives.

What's also extremely rewarding is when our callers recognise our efforts to help children. When they thank us and express their gratitude for the service we provide, it makes it all worthwhile, and I always reciprocate, by thanking them and commending them for caring enough to report a problem or being brave and resilient enough to seek assistance.

Aatikah Fritz – Community Development Assistant and Telephone Counsellor

Since joining the organisation a year ago, I have significantly enhanced my experience and knowledge in child protection services and helpline operations. Throughout this period, I have developed my professional skills, allowing me to perform my role with greater competence and confidence. My training has included comprehensive instruction on child abuse and reporting procedures, including completing the Form 22. I have gained valuable experience collaborating with social services and other Child Protection Officers. I am committed to continuing my professional growth and look forward to further advancing my career within the child protection field.

Carynn-Lisa Fredericks – Referral Officer and Telephone Counsellor

It has been an amazing journey for me to work at Childline WC, as I continue to develop both personally and professionally. I was a student when I started working at Childline WC and once I graduated, I was employed as social auxiliary worker and later, a social worker. At first, I knew very little about child protection matters and had neither the confidence, nor the abilities to speak in front of an audience. Nonetheless, I have had the chance to grow and develop continuously, as a member of this organization, which has given me the confidence in my abilities as a professional, to support and advocate for vulnerable children and families. Whether it's through therapeutic counselling or preventative and early intervention programs, seeing the effect that my work has had on a client or family, has given me a sense of purpose and self-satisfaction as a social worker at Childline WC."

Mischka Adams - Social Worker

My name is Ndileka Gamzana. I am a qualified social auxiliary worker working in the Child Witness Project. I am so grateful to be part of Childline Western Cape and the team. I have been working for Childline Western Cape for more than 10 years and started as a lay counselor in the position. In my position, I was able to develop my skills, communicating with children and adults and networking with prosecutors and other court role-players and Childline Western Cape has motivated me to further my studies to become a social auxiliary worker. I realized that it is important and it has further helped me to make a positive impact on the lives of children and parents that we take through court procedure. Taking the children through the court processes and empowering the parent to be a support to their children makes me feel good at the end of each working day.

Ndileka Gamzana - Court support worker

I started in the position of Social Worker in January 2024. I am learning so much through the support we get from staff meetings and training. The supervision and external debriefing sessions make sure that I am managing my work as well. Having a half day of mental health as well, is helping me to always keep my cup full. Thank you, Childline Western Cape.

Nontethelelo Gumede – Social Worker

Working in Child Protection has been a fulfilling experience. It has taught me the values of compassion and resilience, and deepened my understanding of children. My goal is always to help vulnerable children feel safe and supported. At Childline WC, I have the privilege of reaching out to these children and contributing to their safety.

Zizipho Siswana – Social Worker

Working in child protection has taught me that every small effort counts in shaping a safer, more nurturing environment for children. During my role here as a social worker, I've gained a profound understanding of resilience, the importance of empathy, and the power of advocacy in transforming the lives of others.

Erin Philander – Social Worker

Working at Childline WC for the past five years in different offices and projects, has allowed me to grow on both a personal and professional level. As a Social worker at Childline WC, one of your roles is to guide and support the clients from a space of trauma, to a place of healing, however each case also aids my professional development as a counsellor. Working in the field of child protection can however be challenging and the positive feedback from clients and other stakeholders when collaborating, is what keeps me motivated.

Jasmeen Diedricks – Social Worker



Childline Western Cape Donor list Annual Report 2023 – 2024



State funding

Department of Social Development

Organisations

Inner Wheel of Durbanville

Childline South Africa

Corporate Social Investment

Grandslots CSI

Trusts and Foundations

David Graaff Foundation

Diane Kaplan Charity Trust

E R Tonnessen Trust

J E T Lee Will Trust

Kurt and Joey Strauss Foundation

MAID Foundation

Nelson Mandela Children's Fund

Rolf-Stephan Nussbaum Foundation

Miscellaneous Donations

Andrew Ndirwo

Hose Manufacturers

Jelly Beanz

Lindsay Crawford

Brent and Louise VD Linde

Rose Zigana

U Kyriacos



**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**



**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

GENERAL INFORMATION

| | |
|---|--|
| NPO REGISTRATION NUMBER | 209-805 NPO |
| PUBLIC BENEFIT ORGANISATION NUMBER | 930063981 |
| BOARD MEMBERS | H Ally (Treasurer) P M Mayers (Chairperson) R J Fransman (Executive Director) C A Brown M L Minnaar-McDonald N V Titi |
| BUSINESS ADDRESS | 38 Fleming Road Wynberg 7800 |
| AUDITOR | Nexia Cape Town Registered Auditors 903361E |
| LEVEL OF ASSURANCE | Audit |

CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

The reports and statements set out below comprise the financial statements presented to the members:

| CONTENTS | PAGE |
|--|-------------|
| Board Members' Responsibilities and Approval | 3 |
| Board Members' Report | 4 |
| Independent Auditor's Report | 5 - 6 |
| Statement of Financial Position | 7 |
| Statement of Comprehensive Income | 8 |
| Statement of Cash Flows | 9 |
| Accounting Policies | 10 - 11 |
| Notes to the Financial Statements | 12 - 15 |
| The following supplementary information does not form part of the financial statements and is presented as additional information: | |
| Major Donations | 16 |

CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

BOARD MEMBERS' RESPONSIBILITIES AND APPROVAL

The board members are required to maintain adequate accounting records and are responsible for the content and integrity of the financial statements and related financial information included in this report. It is the board members' responsibility to ensure that the financial statements fairly present the state of affairs of the organisation as at the end of the financial year and the results of its operations and cash flows for the period then ended, in conformity with the accounting policies as set out in the financial statements. The external auditor is engaged to express an independent opinion on the financial statements.


The financial statements are prepared in accordance with the accounting policies as set out in the financial statements which have been applied and supported by reasonable and prudent judgements and estimates.

The board members are also responsible for the system of internal financial control. These are designed to provide reasonable, but not absolute, assurance as to the reliability of the financial statements, and to adequately safeguard, verify and maintain accountability of assets and to prevent and detect misstatements and loss. Nothing has come to the board members' attention to indicate that any breakdown in the functioning of these controls, procedures and system has occurred during the period under review.

The board members are satisfied that the organisation has access to adequate resources to continue in operational existence for the foreseeable future.

The external auditor is responsible for independently auditing and reporting on the organisation's financial statements. The financial statements have been examined by the organisation's external auditor whose report is presented on pages 5 to 6.

The financial statements and supplementary information set out on pages 7 to 16, which have been prepared on the going concern basis, were approved by the board members and were signed on their behalf by:



P M Mayers (Chairperson)



R J Fransman (Executive Director)

Cape Town

26 August 2024

CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

BOARD MEMBERS' REPORT

The board members have pleasure in submitting their report on the financial statements of Childline Western Cape for the year ended 31 March 2024.

1. NATURE OF BUSINESS

Childline Western Cape was established in South Africa to assist children and adults with regard to child related issues.

2. REVIEW OF FINANCIAL RESULTS AND ACTIVITIES

The financial statements have been prepared in accordance with entity specific basis of accounting as described in the accounting policies as set out in the financial statements.

Full details of the financial position, comprehensive income and cash flows of the organisation are set out in these financial statements.

3. EVENTS AFTER THE REPORTING PERIOD

The directors are not aware of any material events which occurred after the reporting date and up to the date of this report.

4. GOING CONCERN

The organisation receives state funding from the Department of Social Development and is a beneficiary to 8 Trusts within South Africa. We are confident that the organisation is a going concern and will remain one in the year ahead.

The organisation has adequate financial resources to continue in operation for the foreseeable future and accordingly the financial statements have been prepared on a going concern basis. The board members have satisfied themselves that the organisation is in a sound financial position and that it has access to sufficient cash resources to meet its foreseeable cash requirements. The board members are not aware of any material change that may adversely impact the organisation. The board members are also not aware of any material non-compliance with statutory or regulatory requirements or of any pending changes to legislation which may affect the organisation.

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF CHILDLINE WESTERN CAPE

Qualified opinion

We have audited the financial statements of Childline Western Cape set out on pages 7 to 15, which comprise the statement of financial position as at 31 March 2024, the statement of comprehensive income, and the statement of cash flows for the year ended, and the notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the possible effect of the matter described in the basis for qualified opinion section of our report, the financial statements present fairly, in all material respects, the financial position of Childline Western Cape as at 31 March 2024, and its financial performance and cash flows for the year then ended in accordance with the accounting policies as set in the financial statements.

Basis for qualified opinion

In common with similar organisations, it is not feasible for the organisation to institute accounting controls over cash receipts prior the initial entry of the receipts in the accounting records. Accordingly, it was impracticable for us to extend our examination beyond the receipts actually recorded.

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the corresponding sections of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Emphasis of matter

The financial statements are prepared in accordance with the organisation's own accounting policies to satisfy the needs of the organisation. As a result, the financial statements may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Other information

The board members are responsible for the other information. The other information comprises the information included in the document titled "Childline Western Cape financial statements for the year ended 31 March 2024", which includes the board members' report, the board members' responsibilities and approval report and supplementary information set out on page 16. The other information does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT

Responsibilities of the board members for the financial statements

The board members are responsible for the preparation and fair presentation of the financial statements in accordance with the accounting policies set out in the financial statements, and for such internal control as the board members determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the board members are responsible for assessing the organisation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board members either intend to liquidate the organisation or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organisation's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the board.
- Conclude on the appropriateness of the board's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Nexia Cape Town

Nexia Cape Town

Per Claudette February
Partner
Registered Auditor

Cape Town
26 August 2024

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

STATEMENT OF FINANCIAL POSITION

| Figures in Rand | Note | 2024 | 2023 |
|-------------------------------------|-------------|------------------|------------------|
| ASSETS | | | |
| Non-Current Assets | | | |
| Property, plant and equipment | 2 | 1 998 270 | 1 869 214 |
| Current Assets | | | |
| Other financial assets | 3 | - | 441 |
| Trade and other receivables | 4 | 105 275 | 72 636 |
| Cash and cash equivalents | 5 | 2 414 454 | 2 344 737 |
| | | 2 519 729 | 2 417 814 |
| Total Assets | | 4 517 999 | 4 287 028 |
| EQUITY AND LIABILITIES | | | |
| EQUITY | | | |
| Accumulated funds | | 1 822 416 | 1 500 609 |
| Sustainability funds | 6 | 97 664 | 194 000 |
| Separation reserve funds | 7 | 1 802 631 | 1 815 875 |
| | | 3 722 711 | 3 510 484 |
| LIABILITIES | | | |
| Current Liabilities | | | |
| Trade and other payables | 8 | 48 486 | 76 902 |
| Project funds received in advance | 9 | 746 802 | 699 642 |
| | | 795 288 | 776 544 |
| Total Equity and Liabilities | | 4 517 999 | 4 287 028 |

CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024
STATEMENT OF COMPREHENSIVE INCOME

| Figures in Rand | 2024 | 2023 |
|---|--------------------|--------------------|
| REVENUE | | |
| Government grants | 6 787 100 | 6 251 701 |
| Donations and bequests | 1 095 976 | 1 519 287 |
| | 7 883 076 | 7 770 988 |
| OTHER INCOME | | |
| Sundry | - | 9 322 |
| OPERATING EXPENSES | | |
| Advertising | 43 465 | 49 803 |
| Bank charges | 23 524 | 23 119 |
| Cleaning | 65 894 | 72 924 |
| Computer costs | 23 360 | 38 128 |
| Consulting and professional fees | 253 742 | 259 965 |
| Depreciation | 31 287 | 25 306 |
| Employee costs | 6 073 747 | 6 292 490 |
| Insurance | 77 958 | 67 510 |
| Lease rentals on operating lease | 386 290 | 351 253 |
| Loss on disposal of property, plant and equipment | - | 7 118 |
| Meetings | 76 369 | 42 994 |
| Municipal charges | 94 493 | 80 643 |
| Other funder specific costs | 129 904 | 89 243 |
| Printing and stationery | 60 419 | 77 216 |
| Repairs and maintenance | 170 406 | 84 460 |
| Security | 18 884 | 12 547 |
| Staff welfare | 8 593 | 11 599 |
| Telephone and internet | 87 840 | 93 735 |
| Training and staff development | 61 687 | 71 437 |
| Travel - local | 101 775 | 107 528 |
| | (7 789 637) | (7 859 018) |
| Operating surplus (deficit) | 93 439 | (78 708) |
| Interest received | 228 368 | 179 332 |
| Surplus for the year | 321 807 | 100 624 |

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

STATEMENT OF CASH FLOWS

| Figures in Rand | Note | 2024 | 2023 |
|---|-------------|------------------|------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| Cash generated from (used in) operations | 11 | 110 831 | (573 182) |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| Purchase of property, plant and equipment | 2 | (173 587) | (35 602) |
| Other financial assets advanced (repaid) | | 441 | (441) |
| Interest received | | 228 368 | 179 332 |
| | | 55 222 | 143 289 |
| CASH FLOWS FROM FINANCING ACTIVITIES | | | |
| Funds released from sustainability reserve | | (96 336) | - |
| Total cash movement for the year | | 69 717 | (429 893) |
| Cash and cash equivalents at the beginning of the year | | 2 344 737 | 2 774 630 |
| Total cash and cash equivalents at the end of the year | 5 | 2 414 454 | 2 344 737 |

CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

ACCOUNTING POLICIES

1. Presentation of financial statements

The financial statements have been prepared in accordance with the entity specific basis of accounting on a going concern basis as set out below. The financial statements have been prepared on the historical cost basis. They are presented in South African Rands.

These accounting policies are consistent with the previous period.

1.1 Property, plant and equipment

Land is measured at historical cost and are not subject to depreciation or revaluation.

Buildings, plant and equipment is carried at cost less accumulated depreciation and any accumulated impairment.

Depreciation is provided using the straight-line method to write down the cost, over the useful life of the property, plant and equipment as follows:

| Item | Average useful life |
|--------------------|---------------------|
| Buildings | 50 years |
| Computer equipment | 3 years |
| Motor vehicles | 12 years |
| Solar equipment | 7 years |

Depreciation on the buildings and motor vehicle capitalised through the separation agreement will be raised to the separation reserve fund, all other depreciation will be recognised in profit or loss.

1.2 Trade and other receivables

Trade and other receivables are initially measured at transaction price and subsequently measured at amortised cost, using the effective interest rate method. Appropriate allowances for estimates irrecoverable amounts are recognised in profit or loss when there is objective evidence that the asset is impaired.

1.3 Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of significant changes in value.

1.4 Accumulated funds

Accumulated funds, are funds available for future distributions accumulated from discretionary funds not spent in the previous financial year.

1.5 Separation reserve fund

Separation reserve fund comprises the assets capitalised in terms of the separation agreement between Childline Western Cape and Lifeline Western Cape.

1.6 Trade and other payables

Trade and other payables are initially measured at transaction price and are subsequently measured at amortised cost, using the effective interest rate method. Trade and other payables of short-term nature are not discounted.

1.7 Financial liabilities

Financial liabilities are initially measured at transaction price and are subsequently measured at amortised cost, using the effective interest rate method.

CHILDLINE WESTERN CAPE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

ACCOUNTING POLICIES

1.8 Project funds received in advance

Project funds received in advance are recognised initially at the transaction price. Project funds are funds received from donors to fund designated projects. Income is recognised only when the funds are used and expensed in the income statement. The balance of the unused funds are then allocated to the project funds in advanced on the balance sheet. The interest earned on these amounts are recognised in bank and interest income and not added to the funds in advance.

1.9 Revenue

Revenue comprises monies received from fundraising activities, funding received from specific project including funds received from the state for outreach and related programmes, and monies received from counselling services provided.

Monies received from fund raising activities includes donations and grants received, these are recognised on receipt or when the right to receive payment has been established.

Funding received for specific projects and outreach programmes are recognised as income only to the extent that expenditure has been incurred.

Monies received from counselling services provided are recognised on receipt or when the right to receive payments is established.

Donations of property, plant and equipment are recognised as income on receipt of the asset at an amount equivalent to the cost had the asset been acquired in accordance with arm's length transaction. Other donations in kind are accounted for upon receipt of the funds.

Project funds received for contractual specific expenditure is recognised once the expense has been incurred in the income statement. Funds received for discretionary purposes are recognised on receipt.

1.10 Other income

Interest is recognised using the effective interest rate method.

1.11 Leases

Operating leases – lessee

Operating lease payments are recognised as an expense in line with the lease agreement.

1.12 Employee benefits

Short-term employee benefits

The cost of short-term employee benefits is recognised in the period in which the service is rendered and is not discounted.

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

NOTES TO THE FINANCIAL STATEMENTS

| Figures in Rand | 2024 | 2023 |
|------------------------|-------------|-------------|
|------------------------|-------------|-------------|

2. PROPERTY, PLANT AND EQUIPMENT

| | 2024 | | | 2023 | | |
|--------------------|------------------|---------------------------------|-----------------------|------------------|---------------------------------|-----------------------|
| | Cost | Accumulated depreciation | Carrying value | Cost | Accumulated depreciation | Carrying value |
| Computer equipment | 142 825 | (69 273) | 73 552 | 91 325 | (37 986) | 53 339 |
| Land and buildings | 1 715 437 | - | 1 715 437 | 1 715 437 | - | 1 715 437 |
| Motor vehicles | 158 930 | (71 736) | 87 194 | 158 930 | (58 492) | 100 438 |
| Solar equipment | 122 087 | - | 122 087 | - | - | - |
| Total | 2 139 279 | (141 009) | 1 998 270 | 1 965 692 | (96 478) | 1 869 214 |

Reconciliation of property, plant and equipment - 2024

| | Opening balance | Additions | Other | Depreciation | Closing balance |
|--------------------|------------------------|------------------|-----------------|---------------------|------------------------|
| Computer equipment | 53 339 | 51 500 | - | (31 287) | 73 552 |
| Land and buildings | 1 715 437 | - | - | - | 1 715 437 |
| Motor vehicles | 100 438 | - | (13 244) | - | 87 194 |
| Solar equipment | - | 122 087 | - | - | 122 087 |
| | 1 869 214 | 173 587 | (13 244) | (31 287) | 1 998 270 |

Reconciliation of property, plant and equipment - 2023

| | Opening balance | Additions | Disposals | Other | Depreciation | Closing balance |
|--------------------|------------------------|------------------|------------------|-----------------|---------------------|------------------------|
| Computer equipment | 50 161 | 35 602 | (7 118) | - | (25 306) | 53 339 |
| Land and buildings | - | 1 715 437 | - | - | - | 1 715 437 |
| Motor vehicles | - | 158 930 | - | (58 492) | - | 100 438 |
| | 50 161 | 1 909 969 | (7 118) | (58 492) | (25 306) | 1 869 214 |

Details of properties

Wynberg

Counselling centre, including offices situated at 36 Fleming Road, being Erf no. 142738 situated in the municipality of Wynberg.

Donated 31 March 2023

1 391 629

1 391 629

Wynberg

Counselling centre, including offices situated at 38 Fleming Road, being Erf no. 142739 situated in the municipality of Wynberg.

Donated 31 March 2023

323 808

323 808

Land and building, along with motor vehicles, have been accounted for in the financial statements via the separation reserve fund. The assets have been recognised on the annual financial statement at the cost stipulated in the separation agreement, which was signed and became effective on March 31, 2023.

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

NOTES TO THE FINANCIAL STATEMENTS

| Figures in Rand | 2024 | 2023 |
|---|------------------|------------------|
| 3. OTHER FINANCIAL ASSETS | | |
| At amortised cost | | |
| Childline South Africa | - | 441 |
| Loan was unsecured with no interest and no terms of repayment in 2023 and paid off in full in the current year. | | |
| 4. TRADE AND OTHER RECEIVABLES | | |
| Other receivables | 14 728 | - |
| Rental deposits | 53 113 | 47 481 |
| Staff advances | 553 | 2 028 |
| Value-added Tax | 36 881 | 23 127 |
| | 105 275 | 72 636 |
| 5. CASH AND CASH EQUIVALENTS | | |
| Cash and cash equivalents consist of: | | |
| Cash on hand | 5 040 | 4 622 |
| Bank balances | 2 409 414 | 2 340 115 |
| | 2 414 454 | 2 344 737 |
| 6. SUSTAINABILITY FUNDS | | |
| Opening balance | 194 000 | - |
| Transferred from deferred income | - | 194 000 |
| Utilised during the year | (96 336) | - |
| Balance at year end | 97 664 | 194 000 |
| This reserve is utilised towards costs to keep the organisation running and functioning and has been earmarked to fund installing inverters. | | |
| 7. SEPARATION RESERVE FUNDS | | |
| Property donated | 1 715 437 | 1 715 437 |
| Motor vehicle donated | 158 930 | 158 930 |
| Depreciation on motor vehicle | (71 736) | (58 492) |
| | 1 802 631 | 1 815 875 |
| Land and buildings and motor vehicles were capitalised in terms of the separation agreement between LifeLine Western Cape and Childline Western Cape signed on 31 March 2023. | | |
| 8. TRADE AND OTHER PAYABLES | | |
| Trade payables | 6 675 | 7 255 |
| Other payables | 41 811 | 69 647 |
| | 48 486 | 76 902 |

CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

NOTES TO THE FINANCIAL STATEMENTS

| Figures in Rand | 2024 | 2023 |
|---|----------------|----------------|
| 9. PROJECT FUNDS RECEIVED IN ADVANCE | | |
| Project funds received in advance represent funding for specific projects and outreach programmes which has been received and was unspent at the end of the year. Income is only recognised to the extent that expenditure has been incurred. | | |
| Reconciliation of project funds: | | |
| Anonymous Dutch Funder | | |
| Opening balance | 300 743 | 759 779 |
| Funds transferred to sustainability fund | - | (194 000) |
| Funds utilised during the year | (191 944) | (265 036) |
| Funds received in advance at the end of the year | 108 799 | 300 743 |
| Department of Social Development | | |
| Opening balance | 51 147 | 224 331 |
| Funds received during the year | 6 774 107 | 6 395 237 |
| Funds utilised during the year | (6 787 100) | (6 568 421) |
| Funds received in advance at the end of the year | 38 154 | 51 147 |
| MAID Foundation | | |
| Opening balance | 175 000 | 175 000 |
| Funds received during the year | 175 000 | 175 000 |
| Funds utilised during the year | (180 000) | (175 000) |
| Funds received in advance at the end of the year | 170 000 | 175 000 |
| Nelson Mandela Children's Foundation | | |
| Funds received during the year | 390 690 | - |
| Funds utilised during the year | (150 655) | - |
| | 240 035 | - |
| Other | | |
| Opening balance | 172 752 | 198 915 |
| Other funds received during the year | 50 000 | 330 242 |
| Funds utilised during the year | (32 938) | (356 405) |
| Funds received in advance at the end of the year | 189 814 | 172 752 |
| Total project funds received in advance | 746 802 | 699 642 |

10. TAXATION

No provision has been made for 2024 tax as the organisation is exempt from income tax in terms of section 10(1)(cN) of the Income Tax Act.

CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

NOTES TO THE FINANCIAL STATEMENTS

| Figures in Rand | 2024 | 2023 |
|---|----------------|------------------|
| 11. CASH GENERATED FROM (USED IN) OPERATIONS | | |
| Net surplus before taxation | 321 807 | 100 624 |
| Adjustments for: | | |
| Depreciation | 31 287 | 25 306 |
| Loss on disposal of property, plant and equipment | - | 7 118 |
| Investment income | (228 368) | (179 332) |
| Changes in working capital: | | |
| Trade and other receivables | (32 639) | 32 660 |
| Trade and other payables | (28 416) | (95 175) |
| Project funds received in advance | 47 160 | (464 383) |
| | 110 831 | (573 182) |

12. RENTAL COMMITMENTS

Operating leases – as lessee

Minimum lease payments due

| | | |
|-----------------------------------|----------------|----------------|
| Within one year | 268 447 | 264 465 |
| In second to fifth year inclusive | 229 655 | 196 002 |
| | 498 102 | 460 467 |

Operating lease payments represent rentals payable by the organisation for certain of its office properties. Leases are negotiated for an average term of 3-5 years.

13. GOING CONCERN

The organisation receives state funding from the Department of Social Development and is a beneficiary to 8 Trusts within South Africa. We are confident that the organisation is a going concern and will remain one in the year ahead.

The organisation has adequate financial resources to continue its operation for the foreseeable future and accordingly the financial statements have been prepared on a going concern basis. The board has satisfied themselves that the organisation is in a sound financial position and that it has access to sufficient cash resources to meet its foreseeable cash requirements. The board is not aware of any new material changes that may adversely impact the organisation. The board is also not aware of any material non-compliance with statutory or regulatory requirements or of any pending changes to legislation which may affect the organisation.

The financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.

CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

MAJOR DONATIONS

| Figures in Rand | 2024 | 2023 |
|---|-------------|-------------|
| State funding | | |
| Department of Social Development | 6 774 107 | 6 395 237 |
| Organisations | | |
| Asele | - | 194 454 |
| Inner Wheel of Durbanville | 1 500 | 1 500 |
| Rotary club of Kirstenbosch | - | 30 000 |
| UNICEF | - | 35 788 |
| Childline South Africa | 128 936 | 7 800 |
| Corporate Social Investment | | |
| Grandslots CSI | 50 000 | 100 000 |
| Trusts and Foundations | | |
| Charles Harding Charity Trust | - | 18 504 |
| David Graaff Foundation | 40 000 | 40 000 |
| Diane Kaplan Charity Trust | 6 100 | 6 000 |
| E R Tonnessen Trust | 71 350 | 78 793 |
| J E T Lee Will Trust | 12 000 | 12 000 |
| Joan St Leger Lindbergh Charitable Trust | - | 120 000 |
| Kurt and Joey Strauss Foundation | 5 000 | 3 750 |
| MAID Foundation | 175 000 | 175 000 |
| Nelson Mandela Children's Fund | 390 690 | - |
| Rolf-Stephan Nussbaum Foundation | 160 000 | - |
| Miscellaneous Donations | | |
| Andrew Ndirwo | 100 | - |
| Edward Garnett Wood | - | 30 000 |
| E-Flat Productions (Pty) Ltd | - | 2 000 |
| Hose Manufacturers | 5 000 | 5 000 |
| Jelly Beanz | 870 | - |
| Jewish Ladies | - | 300 |
| Lindsay Crawford | 2 000 | 2 000 |
| LS Simonsberg | - | 700 |
| Louise VD Linde | 5 795 | - |
| Mason Complete Office Solutions (Pty) Ltd | - | 5 356 |
| Rose Zigana | 300 | - |
| U Kyriacos | 300 | - |

The supplementary information presented does not form part of the annual financial statements and is unaudited

