



childline

western cape

☎ 08000 55 555



**CHILDLINE WESTERN CAPE
ANNUAL REPORT**

**FOR THE PERIOD
APRIL 2019 - MARCH 2020**

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Vision

Childline Western Cape aims to work toward safe communities in which children's rights and family values are upheld and maintained.

Chairperson Report



Dear Friends and Supporters of Childline Western Cape

It is a special privilege to write the first chairperson's report of Childline Western Cape. As we look back on the year, it is with sincere appreciation that I want to honour the commitment and loyalty of the Childline Western Cape team under the leadership of Ricki Fransman. As a new independent organisation, after many years of being an integral part of LifeLine/Childline Western Cape, there have been numerous tasks and changes required in order to become a fully accredited NGO. We are delighted to be recognised as a designated Child Protection Organisation of service to the children of the Western Cape.

Hafferjee and Levine (2020) state: "Children live within contexts framed by political, cultural, economic and systemic histories and realities. For the majority of South African children this means exposure and vulnerability to a multitude of risks, including poverty, child abuse, neglect, and exposure to

violence". It is within this context that Childline offers hope and the possibility of a different future.

We are particularly grateful to our donors and sponsors who have supported the organisation over the last year. Your commitment to the promotion of children's wellbeing and safety has made it possible for the organisation to reach out to children and families at many levels, which include a 24-hour telephone crisis line, counselling and therapeutic interventions, educational activities, training, support of children who testify in court, and Prevention and Early Intervention programmes. As Childline Western Cape continues in its mission to reach out to children, families and communities I know that we can rely on your goodwill and support, and I thank you for this.

In the last reporting month of this period, COVID-19 began to impact the programmes offered by the organisation. The stresses of daily life in vulnerable communities were exacerbated by loss of mobility, routines, schooling, jobs and even loved ones. This in turn increased feelings of anxiety and distress and the risk of neglect, abuse and violence.

I wish to thank the Childline Western Cape Board members who have given their time and expertise and provided guidance and support to the Childline team. I have appreciated your wisdom and commitment. It is my hope and prayer that Childline Western Cape will grow from strength to strength, faithful to its vision, and that our staff, donors, volunteers, sponsors and friends will join together in working towards social justice, the protection of all our children, and promoting resilience of families, carers and communities.

Pat Mayers

Chairperson: Childline Western Cape

Reference:

Hafferjee, S., & Levine, D. T. (2020). 'When will I be free': Lessons from COVID-19 for Child Protection in South Africa. *Child Abuse & Neglect*, 104715. <https://doi.org/10.1016/j.chiabu.2020.104715>

Executive Director Report



It is such an incredible privilege to be able to write this report as the Executive Director of Childline Western Cape for the reporting period 1 April 2019-31 March 2020. Although we have been rendering services in the Western Cape since 1995, it has only been since 6 June 2018 that Childline Western Cape has been operating as an independent NPO, duly registered with the NPO Directorate. Previously, we had been a hybrid organisation with LifeLine Western Cape.

The scourge of violence against our children has reached epidemic proportions and has galvanised policy-makers, service delivery organisations, government departments, communities, families and society as a whole into action to work towards a society that is safe for our children. The issues, however, remain complex and challenging, and to see an effective change in homes, families, communities and society, we will have to continue to work very hard, be committed and have zero tolerance for abuse against

children. Our work with traumatised and hurting children has highlighted how many parents, caregivers, and families themselves are in need of intervention. There is much work to be done.

Childline Western Cape prides itself on being part of a collective network in the space of Child Protection to guide, support and assist children who are in need of interventions and services. We offer a basket of services, with our flagship being our 24-hour toll-free crisis line. Additional services include therapeutic counselling, prevention and early intervention programmes, group work, court preparation services, as well as training with adults and professionals. We strive to remain relevant, authentic, ethical, and available, in the face of a multitude of challenges.

As with many NPOs, funding has remained a significant challenge for us, particularly being a service organisation. However, we have been fortunate in that many of our longstanding funding partners continued to provide funding support when we became independent. In addition, we have been fortunate to develop new funding partnerships to strengthen our services. For this I would like to extend my deepest thanks and appreciation, as this speaks to an understanding of the vital work that we do.

Being a fledgling independent NPO requires a Board with a specific skill-set and expertise, as well as the ability and drive to move the organisation forward, while ensuring that we remain true to our vision and mission. My deepest thanks goes to the Board Members of Childline Western Cape, who each bring a unique set of skills that have allowed for robust discussions and important decisions needing to be made – always in the best interest of the organisation and our stakeholders.

The Childline WC Team is made up of both professionals and volunteers, who bring a wonderful vibrancy to the organisation. My thanks go out to the collective Childline WC Team, both full-time and part-time, who have worked tirelessly to ensure that we reach those who are in need. So many of you have gone the extra mile. Thank you.

As we look forward to the new year, there are many dreams that we have as an organisation, with our main aim to continue to positively impact the lives of our beneficiaries and their families, despite the onset of COVID19 and all the complications it has brought to the work that we do.

'The fundamental objective of child protection is to ensure that all those with a duty to safeguard the protection of children recognise that duty, and are able to fulfil it. Given the ethical and legal imperatives, child protection is the business of everyone at every level of society in every function. It creates duties for presidents, prime ministers, judges, teachers, doctors, soldiers, parents, and even children themselves.'

(https://www.unicef.org/publications/files/Guide_Enfants_OK.pdf)

Ricki Fransman
Childline Western Cape: Executive Director

Childline Western Cape Organogram

Board of Governance

Executive Director (Ricki Fransman)

Childline Deputy Director
(Cheryl Morilly)

Mitchells Plain/Khayelitsha

- Office Co-Ordinator
- Social Worker x 2
- Administrator x 1
- Peer Support Project
Social Worker x 2

Tygerberg

- Office Manager
- Social Worker x 2
- Administrator x 1
- Child Witness Project in Sexual
Offences Courts
 - ☒ Child Witness Project Manager
 - ☒ Social Worker x2
 - ☒ Court Support Worker x13

Wynberg & Crisisline

- Office Manager
- Social Worker x 2
- Crisisline Referral Officer
- Crisisline tele-counsellor x2

Orphans and Vulnerable
Children Project

Wynberg & Mitchells Plain

- Project Manager
- Supervisor x 3
- M&E Co-Ordinator x 1
- Data Capturers x 3
- Careworkers x 21

Admin and Finance

Head Office

- Executive Director
- Admin Manager / Finance
Assistant
- Admin Assistant
- OVC Finance Officer

Finance, HR and Fundraising
(outsourced)

- Finance Management
- Human Resources
- Fundraiser

Introduction

Childline services in the Western Cape were birthed in 1995 when Childline merged with LifeLine Western Cape to form a hybrid organization, LifeLine/Childline Western Cape. The core services at that time were the Childline toll-free crisis line, and prevention and awareness community projects in the Bishop Lavis and Elsies River areas. Over the following twenty-three years, Childline's basket of services grew tremendously, extending to other communities in the broader Cape Metropole and beyond. LifeLine and Childline eventually separated, and Childline Western Cape was officially established on 6 June 2018 as a designated Child Protection Organisation.

Childline Western Cape, as well as all the other provincial Childline offices, are affiliated to Childline South Africa, but are each autonomous. The affiliation guides our processes, structures and services. While we all have the toll-free crisis line in common, we offer various other services, which are not all implemented in exactly the same manner in the different provinces. Many of our services are similar and in terms of these, we have a collaborative relationship whereby we share resources, consult on services, and are occasionally involved in the same projects nationally, but we each also have services that may be unique to a particular province.

We have a wonderful bunch of passionate and committed staff, who are made up of volunteers, lay counsellors, administrators, social auxiliary workers, social workers, and external consultants. All staff receive relevant in-house and external training, internal administrative supervision and, where applicable, external clinical supervision. It is truly heart-warming to be part of a team of people who are so dedicated to the aims of the organisation in serving others.

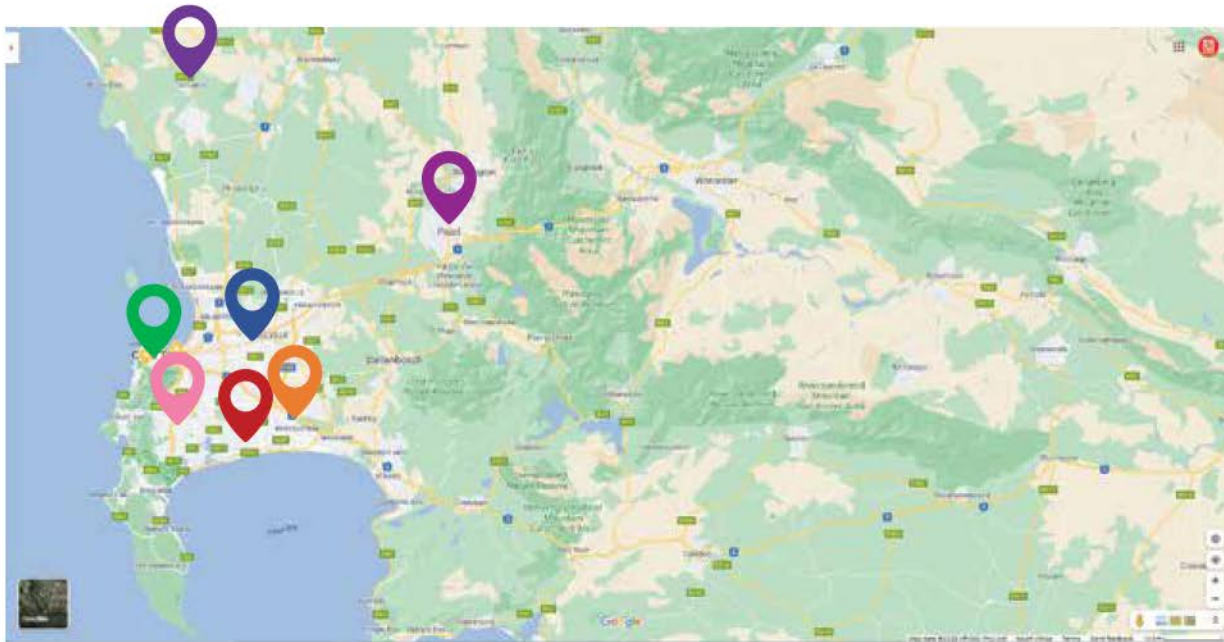
Since June 2018, we have had a Childline Western Cape Executive Board made up of people with relevant knowledge and skills committed to the cause of child protection in a voluntary capacity. We are extremely fortunate and thankful for this group of people, who actively provide the necessary governance and guidance.

As a Child Protection Organisation, we primarily serve children up to the age of 17, but because children form part of a family, a community and a society, we also provide relevant support services to parents/-caregivers, families, teachers, and other community members who regularly engage with children.



We Have Eight Offices From Which We Render Various Services:

- Mitchell's Plain Centre
- Tygerberg Centre
- Wynberg Centre
- Atlantis Sexual Offences Court
- Cape Town Sexual Offences Court
- Khayelitsha Sexual Offences Court
- Paarl Sexual Offences Court
- Wynberg Sexual Offences Court



We cannot render holistic services to our clients without the relevant support of our networking partners and stakeholders and we therefore work collaboratively with many government and non-government organizations such as the Department of Social Development, the Western Cape Education Department, the Department of Health, FCS (the Family Violence, Child Protection and Sexual Offences unit of the South African Police Services), Cape Town Child Welfare, Badisa and Red Cross Children's Hospital, to name but a few.

The reporting period under review is Childline Western Cape's first complete financial year as an independent organisation and we are proud to share our achievements thus far.

Services & Projects Rendered:

The Childline Crisis Line



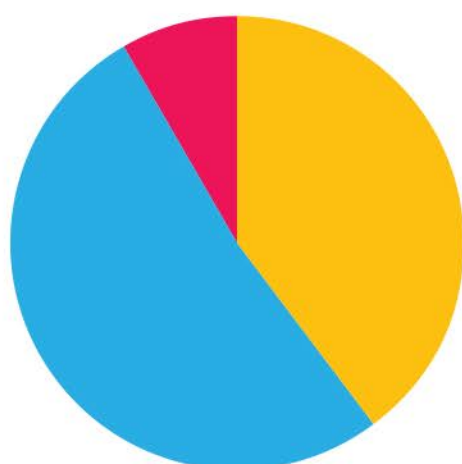
The Childline toll-free counselling crisis line, 08 000 55 555, is operated 24 hours a day, seven days a week by dedicated lay counsellors who provide children and adults with the opportunity to seek help with a problem related to children and/or to report cases of child abuse or suspected child abuse. We facilitate the process of reported child abuse cases, by referring them to statutory organisations for investigation and the necessary intervention, as we do not have this designation.

Significant trends of calls received over the reporting period:

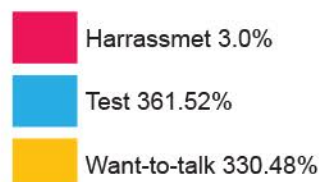
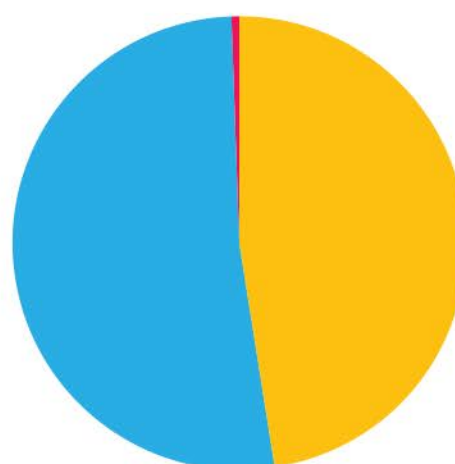
- Children and parents reporting cases of learners being emotionally abused and bullied by educators and school principals.
- Grandparents and neighbours reporting parents who were not upholding their parental responsibilities by abusing substances and neglecting their children.
- Inmates in prisons inquiring about their rights as parents and their need to speak with someone about improving their lives to become better parents to their children once they were out of prison.

As with all toll-free help lines, we receive many non-responsive calls where the caller remains silent, immediately hangs up the line or claims to have dialled a wrong number. We realise that these calls may be test calls where the caller may be too shy to speak or not have privacy to speak, so our counsellors are trained to try to engage the caller to encourage conversation where possible.

Similarly, the responsive calls often include children who do speak but appear to be playing on the line. We again try to engage the caller in the hope that the true reason for the call will be disclosed.



Total Non-Responsive Calls = 3128



Total Responsive Calls = 696

Therapeutic Face-to-face Counselling

Therapeutic face-to-face counselling is a process of counselling that is offered to children who have been raped or sexually abused, require court support and court preparation, experienced some other kind of trauma, or need bereavement counselling. Skilled social workers and social auxiliary workers who receive continuous training in counselling children provide weekly therapeutic counselling sessions for these child victims as well as relevant support for their parents/caregivers and family where possible. These services are rendered at our counselling Centres in Tygerberg, Wynberg and Mitchell's Plain and at the five Sexual Offences Courts (Atlantis, Cape Town, Khayelitsha, Paarl and Wynberg).

Our counselling approach is underlined by the Person Centred Approach which adheres to the values of respect, unconditional positive regard, warmth and acceptance, and includes various appropriate techniques of play therapy. Our counselling staff receive regular external and internal supervision sessions to ensure that they are coping as counsellors and that this service, which is a distinctive service for child protection NGOs, is conducted in an appropriate and ethically sound manner.

The total number of therapeutic counselling sessions conducted over this period at our counselling Centres

1125



Prevention and Early Intervention (PEI) programmes



Prevention and Early Intervention talks, workshops and training for children and adults are conducted regularly at schools, libraries and other community organisations. These events are interactive and engaging, allowing participants to reflect on and share their own experiences. Each workshop has a critical learning component that is relevant and empowering to children and adults. The topics covered include:

- Signs and symptoms of child abuse, dealing with disclosures, and reporting procedures
- Child abuse: types of abuse, body safety, inappropriate sexualised behaviour, and whom to tell
- Children's rights and responsibilities
- Parental rights and responsibilities
- Parenting skills: understanding your child's feelings and behaviour, stages of development, place in the family, building your child's self-esteem, and positive discipline versus punishment, among other topics



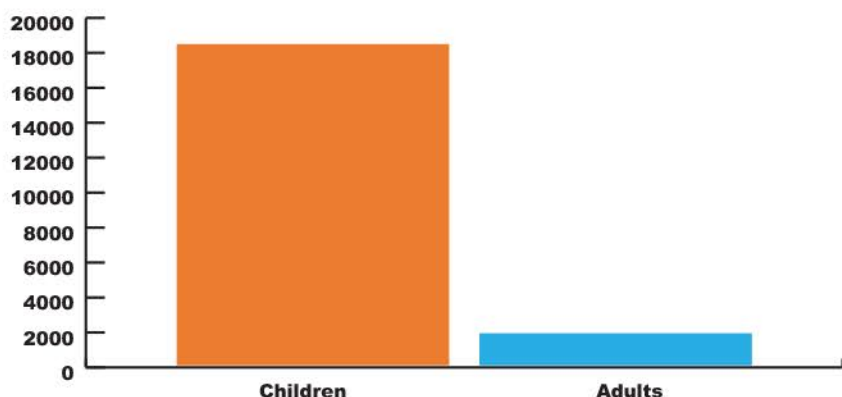
- Positive discipline in the school context
- Bullying: types of bullying, dealing with bullying, understanding the bully and stories about well-known people who were bullied
- Teenage sexuality: stages of adolescent development from puberty to adulthood, the challenges, teenage relationships, discovering romantic love, decisions around sex, consequences of sex, and sexual harassment
- Understanding social media: the pros and cons
- Life skills: self-awareness and self-esteem, identity and peer pressure, relationships and high-risk behaviour, prejudice and discrimination, spirituality
- Children's legislation: The Children's Act 38 of 2005; The Child Justice Act 75 of 2008; Criminal Law (Sexual Offences and Related Matters) Act 32 of 2007; the Films and Publications Act 65 of 1996; the Prevention and Combatting of Trafficking of Children Act 7 of 2013
- Ad hoc requests relating to children's issues



Significant trends observed over this reporting period:

- Increase in requests for workshops on bullying and inappropriate sexualised behaviour.
- Teenagers struggling with issues of sexuality and dealing with negative societal views related to sexual orientation, particularly within the school context.
- Poor relationships between parents/caregivers and their children, with a heavy reliance on social workers to support and help children; not fully understanding the responsibility of the parent/caregiver.

Prevention & Early Intervention



Group work



Group work is another Prevention and Early Intervention programme that we conduct with children. It is particularly effective with children as it allows for the development of self-awareness, and provides opportunities for children to learn and develop emotionally. Our group work themes have predominantly focused on life skills topics such as:

- Dealing with trauma
- Bereavement
- Anti-bullying
- Who am I (self-development)
- What are values
- Making good decisions
- Building good relationships
- Dealing with conflict

Number of group work processes

Number of children



42









544

Child Witness Project

The Child Witness Project (CWP) is based at five sexual offences courts: Atlantis, Cape Town, Khayelitsha, Paarl and Wynberg, and provides a child-friendly and supportive atmosphere for the child witness when they visit the court to consult with the prosecutor and again to testify at the trial. The child witness and their family have access to our child-friendly waiting room where our court support workers are available to provide care and support, a light meal, a cuddly toy or a cosy place to sleep, should the child be tired. In addition, our court supporters explain to the child and the parent/caregiver the court process and show the child what the courtroom and the intermediary room look like, which in itself helps in dispelling anxiety and fear. We also have social workers at the courts who provide therapeutic counselling to the children and caregivers, should this be necessary. We have found that this service has significant benefits for children who are required to appear in court, because not only are they assisted to feel emotionally strong and confident, their competency as a witness is enhanced and further potential secondary trauma of having to experience the legal system is avoided or considerably reduced.



	Number of meals given to children	4164
	Number of children supported	515
	Number of adults supported	285
	Number of telephone follow-up inquiries	580
	Number of therapeutic counselling sessions for children	388
	Number of supportive sessions for parents/caregivers	241

Peer Support Programme

In January 2020, we commenced a Peer Support Programme in five High Schools in Mitchell's Plain and five High Schools in Khayelitsha but due to COVID 19, the programme could not continue as initially planned. We proceeded with the programme using an online platform.

This programme is a one-year intervention aimed at empowering 200 teenage learners with effective life skills that allow them to build on their own experiences, become admired role models and to then provide appropriate support to their peers within a school context. This after-school programme, conducted by two social workers, is a programme that we have already presented in previous years, and this year aimed at including school educators and parents through appropriate workshops and engagement. It had solicited great enthusiasm and support from participants who were eager to become involved in its activities.

The Children's Institute at UCT had been contracted to do a baseline needs analysis at the beginning of the programme (February), and to then conduct an impact evaluation at the end (November).

Orphans and Vulnerable Children (OVC)

The Orphans and Vulnerable Children Project was implemented in partnership with NACOSA from 1 April 2019. The project is funded by USAID. The project was implemented in two identified districts within the Cape Metropole, namely Eastern sub-structure and Western sub-structure. The objectives of this project is to ensure that children and families who fall into the high-risk category are identified, enrolled into the programme and the correct interventions given to them, to ensure that they are Healthy, Safe, Stable and Schooled.

Programme implementation was done by Careworkers who identified, enrolled and supported the children and families on the project for the duration thereof. Careworkers were supervised by qualified Social Workers and a Project Manager. The Monitoring and Evaluation Team were instrumental in capturing and collating data, which was used as a mechanism to plan and follow-up on interventions of beneficiaries.

Identified and enrolled beneficiaries were those who were considered to be vulnerable as a result of poverty, HIV and AIDS, Child-headed households as well as Child abuse and neglect. Others identified as at-risk beneficiaries included Adolescent Girls and Young Women (AGYW) and survivors of Gender-Based Violence. These issues and factors would therefore have had a direct impact on the well-being, development and safety of the child.

As this was a community-based intervention strategy, it was critical that the OVC Team worked closely with Community Leaders and partners in order to gain entry into identified communities. Without the buy-in and support of these gatekeepers, we would not have been able to assist and support the most vulnerable.

Another outcome of the project was to ensure that 100% of beneficiaries would know their HIV status in order to make lifestyle choices that would either help them to remain negative, or if they were HIV positive, would then commence the necessary treatment, if they had not already done so. In order to do this, our team worked very closely with Department of Health officials, as well as Organisation testing partners.

During the reporting period, Childline Western Cape reached a total of 4442 children and 1994 adults and caregivers.



Success Stories:



Noxi gains courage to tell her story in court:

A 9-year-old girl, Noxi (not her real name) was referred to the Childline Western Cape Child Witness Project in the Khayelitsha court for therapeutic counselling as she had allegedly been raped by a close family friend on numerous occasions. Noxi appeared anxious and withdrawn before counselling commenced, but the social worker was able to build a good relationship with her and helped her to make sense of her awful experience through the counselling process. This helped Noxi to become emotionally strong and confident enough to tell her story in court. In February 2020, Noxi testified in court and the feedback received from the prosecutor was very positive. The court case was unfortunately postponed due to COVID19.

Parents and educators gain knowledge to help children with issues of bullying:

One of our social workers joined a parent-teacher meeting at a Primary School to speak about bullying, the impact of bullying, and the dos and don'ts of dealing with bullying. She shared practical tips for use at school and home, and answered questions in this regard from the parents. She also met separately with the educators to expand on the bullying issue as being experienced at the school at the time. Our Director later received a thank you and acknowledgement of how well our social worker had engaged with both parents and educators, how informative the talk had been, and how well it had been received.



Intervention for child via the crisis line

A caller reported that a 2-year-old child was being severely beaten and verbally abused by his teenage mother. The scene and the child's injuries were described as horrific. While the telephone counsellor on duty managed to contain the caller, the relevant child protection organisation was contacted and immediately responded. The telephone counsellor then contacted SAPS who sprang into action and provided a presence at the scene by checking in on the family and caller. The inter-organisational collaboration ensured that an immediate risk assessment and home visit was done by the relevant Child Protection agencies. It highlights how necessary it is to work collaboratively when it comes to Child Protection.



Activities





**Childline Western Cape
Financial Statements (Summary)
For The Year Ended 31 March 2020**

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020**

GENERAL INFORMATION

NPO REGISTRATION NUMBER	209-805 NPO
PUBLIC BENEFIT ORGANISATION NUMBER	930063981
BOARD MEMBERS	A D Brown C A Brown H Ally (Treasurer) M L Minnaar-McDonald P M Mayers (Chairman) R J Fransman (Executive Director)
BUSINESS ADDRESS	38 Fleming Road Wynberg 7800
AUDITOR	Nexia Cape Town Registered Auditor
LEVEL OF ASSURANCE	Audit

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020**

BOARD MEMBERS' RESPONSIBILITIES AND APPROVAL

The board members are required, to maintain adequate accounting records and are responsible for the content and integrity of the financial statements and related financial information included in this report. It is the board members' responsibility to ensure that the financial statements fairly present the state of affairs of the organisation as at the end of the financial year and the results of its operations and cash flows for the period then ended, in conformity with the accounting policies as set out in the financial statements. The external auditor is engaged to express an independent opinion on the financial statements.

The financial statements are prepared in accordance with the accounting policies as set out in the financial statements, which have been applied and supported by reasonable and prudent judgements and estimates.

The board members are also responsible for the system of internal financial control. These are designed to provide reasonable, but not absolute, assurance as to the reliability of the financial statements, and to adequately safeguard, verify and maintain accountability of assets and to prevent and detect misstatements and loss. Nothing has come to the board members' attention to indicate that any breakdown in the functioning of these controls, procedures and system has occurred during the period under review.

The board members are satisfied that the organisation has or has access to adequate resources to continue in operational existence for the foreseeable future.

The external auditor is responsible for independently auditing and reporting on the organisation's financial statements. The financial statements have been examined by the organisation's external auditor whose report is presented on pages 6 to 8.

The financial statements and supplementary information set out on pages 9 to 18, which have been prepared on the going concern basis, were approved by the board members and are signed on their behalf by:



P M Mayers (Chairman)



R J Fransman (Executive Director)

Cape Town

19 November 2020

INDEPENDENT AUDITOR'S REPORT**TO THE MEMBERS OF CHIDLIN WESTERN CAPE****Qualified opinion**

We have audited the financial statements of Childline Western Cape set out on pages 9 to 17, which comprise the statement of financial position as at 31 March 2020, the statement of comprehensive income, and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the possible effect of the matter described in the basis for qualified opinion section of our report, the financial statements present fairly, in all material respects, the financial position of Childline Western Cape as at 31 March 2020, and its financial performance and cash flows for the year then ended in accordance with the accounting policies as set out in the financial statements.

Basis for qualified opinion

In common with similar organisations, it is not feasible for the organisation to institute accounting controls over cash receipts prior to the initial entry of the receipt in the accounting records. Accordingly, it was impracticable for us to extend our examination beyond the receipts actually recorded.

In addition, the prior year audit opinion was qualified as the organisation recognised the following amounts in the prior period in the financial statements:

- 1) Project funding received in advance of R 619 848
- 2) Donation income of R 485 053
- 3) Employee leave liability of R 158 212
- 4) Petty cash floats of R 5 500
- 5) Rental deposits of R 33 736

These items relate to amounts recognised in the joint organisation before the separation. The rights and obligations to these amounts could not be verified due to the separation agreement not being finalised at the time of signing the prior year audit report. These amounts are included in the comparative figures to this financial statement.

As a consequence of the above we were unable to verify the movement in and the balance of the other financial asset at end of prior year as recorded in note 2, and the other financial liability as recorded in the current year in note 6 to the financial statements.

The separation agreement is still not finalised at the time of signing this audit report.

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the financial statements section of our report. We are independent of the organisation in accordance with sections 290 and 291 of the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (Revised January 2018), parts 1 and 3 of the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (Revised November 2018) (together the IRBA Codes) and other independence requirements applicable to performing audits of financial statements in South Africa. We have fulfilled our other ethical responsibilities, as applicable, in accordance with the IRBA Codes and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Codes are consistent with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants and the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards), respectively. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Emphasis of matter

The financial statements are prepared in accordance with the organisation's own accounting policies to satisfy the needs of the organisation. As a result, the financial statements may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Registered Auditors and Chartered Accountants (SA)

Partners: Michelle Bräsler, Claudette February, Conrad Meyer, Patrick Ross, Derek Shapiro

National Associate Office: Nexia Levitt Kirson, Durban

Nexia Cape Town is a member of Nexia International, a worldwide network of independent accounting firms

INDEPENDENT AUDITOR'S REPORT

Other information

The board members are responsible for the other information. The other information comprises the information included in the document titled "Childline Western Cape financial statements for the year ended 31 March 2020", which includes the board members' report, the board members' responsibilities and approval report and supplementary information set out on page 17. The other information does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the board members for the financial statements

The board members are responsible for the preparation and fair presentation of the financial statements in accordance with the accounting policies as set out in the financial statements, and for such internal control as the board members determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the board members are responsible for assessing the organisation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board either intends to liquidate the organisation or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organisation's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the board.

INDEPENDENT AUDITOR'S REPORT

- Conclude on the appropriateness of the board's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the organisation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the organisation to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Nexia Cape Town

Nexia Cape Town

Per Claudette February
Partner
Registered Auditor

Cape Town
19 November 2020

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020**

STATEMENT OF FINANCIAL POSITION

Figures in Rand	Note	2020	2019
ASSETS			
Current Assets			
Other financial assets	2	121 709	127 585
Trade and other receivables	3	72 372	40 936
Cash and cash equivalents	4	2 251 993	934 622
		<u>2 446 074</u>	<u>1 103 143</u>
Total Assets		<u>2 446 074</u>	<u>1 103 143</u>
EQUITY AND LIABILITIES			
EQUITY			
Accumulated Funds		<u>317 485</u>	<u>175 632</u>
LIABILITIES			
Current Liabilities			
Trade and other payables	5	170 726	304 673
Other financial liabilities	6	174 054	-
Project funds received in advance	7	1 783 809	622 838
		<u>2 128 589</u>	<u>927 511</u>
Total Equity and Liabilities		<u>2 446 074</u>	<u>1 103 143</u>

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020
STATEMENT OF COMPREHENSIVE INCOME**

Figures in Rand	Note	2020	2019
REVENUE			
Government grant		5 805 482	4 561 632
Donations and bequests		4 820 634	956 965
Services rendered		-	1 261 661
		10 626 116	6 780 258
OTHER INCOME			
Interest		78 899	50 857
Sundry		13 348	3 067
		92 247	53 924
OPERATING EXPENSES			
Administration and management fees		8 098	4 978
Advertising		1 831	892
Bank charges		32 989	42 857
Cleaning		6 502	11 445
Computer costs		121 277	-
Consulting and professional fees		495 092	218 668
Crisis line management		106 621	-
Employee costs		8 290 780	5 110 827
Insurance		25 225	35 763
Lease rentals on operating lease		227 266	211 827
Meetings		28 904	18 127
Municipal charges		50 695	52 632
Other funder specific costs		190 830	569 734
Printing and stationery		376 502	75 704
Repairs and maintenance		92 906	1 276
Security		9 013	6 402
Staff welfare		31 962	18 077
Sundry		-	15 110
Telephone and fax		223 850	147 166
Training		16 507	12 280
Travel - local		239 660	98 779
		(10 576 510)	(6 652 544)
Operating surplus	8	141 853	181 638
Finance costs		-	(6 006)
Surplus for the period		141 853	175 632

**CHILDLINE WESTERN CAPE
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020**

MAJOR DONATIONS

Figures in Rand	2020	2019
State funding		
Department of Social Development	5 805 482	4 688 496
International Funding		
Anonymous Dutch Funder	77 719	10 755
Networking AIDS Communica of Southern Africa NPC	3 507 567	-
Organisations		
Childline National	-	2 040
Community Chest	54 370	25 000
Inner Wheel of Durbanville	1 500	-
Rotary club of Kirstenbosch	40 000	-
Rotary club of Wynberg	37 039	-
Corporate Social Investment		
Anglo American	370 061	233 200
Consol Glass (Pty) Ltd	-	30 000
Grand Sun/Slots	105 000	-
International Organisation for Migration	-	6 000
Old Mutual Staff Volunteer Fund Trust	18 268	41 267
Parmalat	-	37 451
YPO Cape Town	10 000	-
Trusts and Foundations		
Charles Harding Charity Trust	63 000	-
Childline South Africa	121 709	-
Clifford Harris Trust	20 000	20 000
David Graaf Foundation	40 000	-
Diane Kaplan Charity Trust	6 600	-
E R Tonnessen Trust	71 430	47 250
J E T Lee Will Trust	11 400	11 000
J H Richards Will Trust	37 500	33 422
Joan St Leger Lindbergh Charitable Trust	150 000	-
Kaplan Kushlik Education Foundation	-	6 000
Kurt and Joey Strauss Foundation	3 500	3 000
Lynette Croudace Trust	-	9 000
MALD Foundation	177 170	-
Rolf-Stephan Nussbaum Foundation	-	72 500
Miscellaneous Donations		
Casual donations	300	1 365
Lindsay Crawford	1 500	-
St. Theresa's Catholic Church	-	5 000
Estate Late M Johnston	-	214 583

The supplementary information presented does not form part of the annual financial statements and is unaudited

Donors

A big Thank You to all our Donors

As an NPO, Childline WC is reliant on donors for support to allow us to implement our work and reach beneficiaries through our services. Donorship comes in many forms, such as financial, tangible items in-kind and volunteerism. All of these are equally important and greatly appreciated. We would like to extend our sincere thanks to our donors (locally, nationally, as well as internationally) for your continued support to Childline WC and the role that you play in assisting children in need of protection and support. We look forward to strengthening our donor relationship with you.

Please find our full list of donors in our summarised Financial Statements.



THE ROTARY CLUB OF
KIRSTENBOSCH

